

ClaroRead Case Study



ClaroRead Case Study from Wigan & Leigh College

Thanks to ClaroRead, Nicole is doing well at college and in her job in telesales.

Cheryl Bentley is an Enabling Technology Development Officer at Wigan & Leigh College. Her job is to recommend software, hardware and apps to students who are struggling with their courses and to make sure they get the right training. Here she talks about how ClaroRead helped Nicole Swift who was working towards a Level 2 Diploma in Business Studies.

Nicole was struggling with some aspects of her course. She found it hard to read black text on a white background, had problems with spelling and poor concentration.

She met the Additional Learning Support Team who recommended ClaroRead and arranged a one to one training session where she found out how the software could solve some of the problems she had when completing assignments.

As soon as Nicole began to use ClaroRead, she noticed a difference straightaway and the improvement was so dramatic that she asked her employer to buy a licence so that she could use Claro for her work in telesales. She has found that using the ClaroView yellow overlay means she can read the customer's details from the computer screen more easily.

Benefits

- Nicole has now become more confident in using a range of vocabulary
- She uses the play back feature regularly to listen to written text as it appears on the screen
- She can express herself more fluently in her assignments.
- The dictionary and predictive text features let her be more independent and check her own spellings and correct them if necessary

I am extremely pleased with the progress that Nicole has made whilst at college, in the workplace and when completing her assignments at home. It is wonderful to see what a difference it has made to Nicole's learning experience. I am a firm advocate for ClaroRead and I encourage everyone to use it. Having the ability to proof read your work can make all the difference. I think it helps students to expand their vocabulary and this boosts their confidence.

ClaroRead has helped to break down some of the barriers to reading and writing for lots of our students at college which can only be seen as a positive!